

#191D  
WM

DOCKET NO. CITI0127-US

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Is re the U.S. Application of

Daniel SCHUTZER

Group Art Unit: 2172

U.S. Serial No.: 09/409,748

Examiner: Pham, H.

Filed: October 1, 1999

For: SYSTEM AND METHOD OF USING E-MAIL CENTERED INTERNET  
INTERACTION

Commissioner for Patents  
U.S. Patent and Trademark Office  
2011 South Clark Place  
Customer Window, **Mail Stop Non-Fee Amendment**  
Crystal Plaza Two, Lobby, Room 1B03  
Arlington, VA 22202

RECEIVED

FEB 19 2004

Technology Center 2100

AMENDMENT

Sir:

Responsive to the Office Action from the Patent Office (PTO) mailed August 13, 2003,  
please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this  
paper.